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✓ **For all guests**

To let everything happen in good harmony and to make your stay as pleasant as possible, you will find here some information about various occasions which do matter. These house rules are part of the Recron standard conditions, which are applicable on our campsite. We have tried to make the information as extensive as possible, but if you still have questions, don't hesitate to ask them at our reception.

✓ **Opening hours reception**

The reception is opened every day from 9.00 AM till 5.00 PM. Opening hours can be extended when it's very busy.

We take a break from 12.00 AM till 1.00 PM!

After opening hours, in case of emergency you can use the intercom. Press one time. When the red light expires, press again. Please don't use the intercom for which can wait for the next day.

✓ **Wireless Internet**

At your camping pitch you have free access to our wireless network. At our Brasserie and Take Away there's also free WiFi connection. You can simply connect to the open network: **@Free WiFi Valkenisse**
Each of our chalets have their own internet modem.

✓ **Mail and mailbox**

When you want to send mail, the outgoing mail can be put in the red mailbox next to the entrance of Avonturenpark (next to the reception).

The mail you receive, will be put in the inbox in the supermarket. You can also pick up packages at the Supermarket during the opening hours. By receiving packages for you, you give the reception desk automatically permission to sign for it. We shall not be held responsible in any way for any damage or loss. The correspondence address of the campsite is:

Strandcamping Valkenisse
Valkenisseweg 64
4373 RR Biggekerke
Ph. +31-118-561314
E-mail: info@campingvalkenisse.nl



✓ **Rest**

Most of the guests at our campsite would like to have a calm setting throughout their stay. Please keep the volume of the radio and other instruments low, so fellow campers won't be disturbed.

The use of a radio or other instruments outside your tent or trailer is not allowed.

Between 22.30 PM and 8.00 AM it has to be quiet at the campsite. Please also think about it when you arrive at the campsite late at the evening or at night.

We kindly ask you to do the proceedings which are not necessary, at Saturday or at Monday. **On a campsite, you are not alone.** We ask you friendly to behave like that. Please respect the opinion of others, their religion, and political preference. Keep your behaviour, words and writing to the general standards.

✓ **Open fire and barbecue**

Please be careful with fire! It is not allowed to make an open fire. The use of a normal barbecue is allowed, provided that you take caution.

- Do not use the barbecue on the lawn!
- The barbecue must be situated in an open space, which is at least 2 metres around free of buildings, trees and shrubs.
- The barbecue has to stand solid.
- Barbecue on gas and charcoal are both allowed. Lighting exclusively with firelighters, lighter fluid or lighting gel.
- The barbecue may not be left unattended before the fire is extinguished.
- There has to be an extinguisher like a bucket of water or sand near the barbecue, for immediate use. (minimum 10 litres)
- It is advisable to have an extinguisher in your tent or trailer.



✓ **Digging, vegetation and device**

Digging and/or other damage to the area or vegetation is expressly prohibited. A canopy on the tent is only allowed when you are present and when you don't use a floor rug. On a pitch is one little tent of max. 5 m2 allowed.

✓ **A cleaner environment starts with you**

Together with you, we would like to contribute to a cleaner environment. That's why we kindly ask you to observe the following points:

- When your pitch is left for more than two days, please take the flow/voltage from the trailer and the cable also must be stowed away.
- No electric heater in the awning
- For comfort and comfort+ pitches: Water only for domestic use. Recreational use of water (pools and water games) only after consultation with the management of the campsite.

✓ **Trash**

Please put the garbage only in tied bags in the appropriate container. Think about the environment:

- Glass in the glass container
- Paper in the paper container
- No pollutants in the containers. Batteries etc can be put in the environmental box in the supermarket.
- Don't wash your car on the campsite.

You will find containers and glass containers in the central area of the campsite.

✓ **Drain & chemical dumpsite**

The waste water from your trailer should be collected. It absolutely may not be discharged on the campsite. You can find the chemical dumpsite for your toilet behind the sanitary building.

✓ **Traffic**

Camping Valkenisse is a recreation yard. So we would like to keep the motorized traffic as little as possible. On the campsite we obtain the same rules as the traffic rules on the road. The maximum speed of cars and bicycles is 5 km per hour. The car, scooter or other motor vehicle should be used carefully.

- Visitors should park their vehicle at the parking outside the campsite.
- Internal traffic on the campsite to visit the sanitary for example, is not allowed.
- Motorized steps, karts and quads are not allowed. Consultation at unnamed vehicles.
- Drive as little as possible on the campsite. On every pitch there can be parked one car. It's prohibited to park on another pitch.
- The gate is closed for motorized vehicles from 11.00 PM until 7.00 AM.
- Parking of vehicles on the entrance/exit of the campsite is for safety reasons prohibited. (fire department, ambulance). Offending, the camping management is forced to tow away the vehicle. The costs will be charged. Camping Valkenisse is not responsible.
- Don't deviate from the official paths and use the present entrances and exits.

✓ **Parking**

Park your car on your own pitch and not on a (year)pitch which is accidentally free. We have these sites for touristic rent and we can't see on our planboard that someone has parked their car on a free pitch.

If you have a second car, then you can park this car on the big parking in front of the campsite. At the community of Veere, you can digitally get a season parking card (www.veere.nl).

Parking for a day will cost €10,00 (24 hours). Parking for an hour will cost €2,00.

All year long, cars may not be parked besides or in front of the reception/ adventure parc.

(price changes reserved)

✓ **Gate and gate pass**

With the use of a gate pass, you obtain access to the campsite with your car. With this pass you can open the gate between 7.00 AM and 11.00 PM. We provide one card per pitch. The validity of the card will expire the day of departure, at 11.00 AM.

- Per card, one car has access to the campsite.
- The gate will only close when the car is passed.
- To lend the gate pass to others is not allowed.
- We accept no liability at wrong use of the gate.
- When the gate is already open, you still have to use your pass because otherwise it won't work next time.
- If it appears that you don't comply with the rules, then the camping management is – after summons – entitled to deny the access of your vehicle. Then you have to park your vehicle outside the campsite. It is in everyone's concern that this rule is strictly enforced.

✓ **Times of departure**

Campsite pitches before 11.00 AM.

For departure after 11.00 AM (when possible, please ask at the reception), one night rate will be charged.

✓ **Visitors and guests**

Visitors only have access to the campsite when they are invited by camping guests. Camping guests are responsible for the behaviour of their visitors. Visitors who stay the night, will pay €6,50 per person per night on a comfort place and a comfort+ place. During the stay, all mutations need to be reported at arrival.

A day visit is allowed from 9.00 AM until 10.00 PM. There is a maximum allowed of 6 persons per family per pitch.

✓ **Electricity**

A camping pitch has 10 (comfort) or 16 (comfort +) ampère. When you use too much electricity, the stops are overcharged and you don't have any electricity anymore. **In 10 minutes, the electricity will be enabled automatically. After 3 times overcharge or at short, this won't happen.** At the reception you can ask for reconnection. In the evenings, we can't guarantee that you will be reconnected.

✓ **Dogs**

Dogs are not allowed.

Dogs of visitors are not allowed as well. Please notify your guests in time. We are in this rule irrevocably and we will maintain this rule all times.

✓ **Narcotics**

It is prohibited to use hard- or softdrugs. You even may not bring them with you. Employees have the right to ask you to co-operate to search for hard- or softdrugs in your personal belongings. If you refuse, or drugs are found, then you will be removed from the campsite. This rule also applies to excessive use of alcohol.

✓ **The pedestrian gate** to the beach is closed between 11.00 PM and 7.30 AM.

✓ **Television**

The campsite is provided with digital connection.

There are 33 digital channels available. The television has to have a digital installation.

-Choose digital installation and 'other provider'

-Network code: 4000. Frequency code: 402.00 (0). Symbol frequency: 6875.

Most of the televisions search for the stations automatically.

When you don't receive any stations, you can borrow a decoder for €50,- deposit.

✓ **Avonturenpark (Adventure parc)**

Low season:

Daily from 10.00 AM until 12.00 AM. from 1.00 PM till 5.00 PM.

Holiday periods: Easter, may holiday, Ascension, Pentecost and from the 11th of July until the 3th of September.

Daily from 11.00 AM until 5.30 PM.

Private food and drinks may not be taken inside.

✓ **Brasserie and Take Away**

Opening hours low season:

Always on Wednesday, Thursday, Friday, Saturday and Sunday.

Openings hours high season:

Brasserie: Wednesday until Sunday from 4.00 PM.

You can call us for a reservation: +31 118 236097

Take Away: Every day from 1.00 PM.

When the openings hours are changed, it will be indicated on the door at the entrance of the Brasserie / Take Away.

✓ **Supermarket**

Openings hours low season:

From 8.00 AM until 1.00 PM, and 3.00 PM until 6.00 PM.

Friday open until 7.00 PM.

Closed on Tuesday- and Sunday afternoon.

Openings hours Easter, Ascension, Pentecost and High season: From 8.00 AM until 6.00 PM.

When the openings hours are changed, it will be indicated on the entrance door.

✓ **Recreation program**

A varied recreation program for young and old, is provided by an animation team. The recreation program will be during Easter, the May holiday, Ascension, Pentecost and the Summer holiday.

Craft mornings, a sleepyhead for the little ones, evening games and lots of fun!

✓ **Petting Zoo**

Behind the comfort campsite places, there is a meadow with some sweet animals. You can see the animals all day long from the constructed path. In the season, the animals will be fed between 9.30 AM and 10.00 AM. (Little) guests can take a look and meanwhile we can control what and how much our animals eat. After feeding the animals, the children can come with the animation team (during high season).

✓ **Laundry**

In the middle of the campsite, you will find the laundry. For the use of the washing machines, you can buy a washing coin. A washing coin costs €5,50 (washing powder included) and a drying coin costs €3,00. You can buy these coins at the reception.

✓ **Sanitary**

The guests of the comfort pitches, will get a shower stick at arrival. The deposit for the shower stick is €10,00. To activate the warm water, put the stick in front of the sensor. Warm water is included. The guests of the comfort+ pitches, will get a key of their own sanitary unit. After a guest has left, the sanitary unit will be cleaned by us. During the stay of the guests, the sanitary unit won't be cleaned. The minimum rate to stay is three nights. We take great care of the cleaning of the sanitary, so please leave the sanitary clean after using. Don't let little children in the sanitary building without company. A sanitary building isn't a playground! Put diapers and bandages in the appropriate trash cans. The cleaning hours are indicated on the door.

✓ **Walcheren by bike**

For people who love cycling, Walcheren is the perfect environment! A cycling route is obtainable at the reception. The rent of a bicycle is also possible here. Daily from 9.30 AM until 11.30 AM.

Bicycle rent Per day 1 week

Bicycle € 9,00 € 45,00

Bicycle child € 7,00 € 35,00

Children seat € 2,50 € 12,50

Minimum for rent is one day.

Would you like to rent a bicycle or a tandem which we don't have here, you can contact: S. Kluijfhout, Kaapduinseweg 14a at Dishoek.

Telephone: +31-118-552653

✓ **Gas**

At the reception we sell Campinggaz tanks. For gasbottles / to fill your gasbottle you can go to: Kampeercentrum Mechielsen, Gildeweg 37 in Vlissingen. Phonenumber +31-118-440100.

✓ **Preferred booking**

When you want to visit us again next year and you would like to stay at the same pitch, we advise you to book this place (online) before your departure.

✓ **Important Phonenumber**

For urgent medical help during evening and night (from 18.00- 08.00 hrs), or weekendhours (Friday from 18.00 until Monday 08.00 hrs), you can call the 'Huisartsenpost', telephonenumber: +31-88-0228104. This number is specially for foreign mobile phones. If you need an ambulance, call 112.

When this number is dialled, always warn the reception. At absence, use the intercom.

Intercom / Campsite emergency number:

+31 621342304 Please only use this number in case of emergency. Don't use this number for which can wait for the next day.

Doctors:

Zoutelande: Leenes Land 1 , +31-118-561282 – (emergency 0031 18-562525)

Biggekerke: Martinus Nijhoffstraat 3, +31-118-552190,
Koudekerke: Duinstraat 16b, +31-118-551231

Hospitals:

Admiraal de Ruyter hospital at Vlissingen

Koudekerkseweg 88, 0031-88-1250000

Admiraal de Ruyter hospital at Goes

's- Gravenpolderseweg 114, +31-88-1250000

Dentists:

Koudekerke: Dr. Picavet, Brouwerijstraat 9, +31-118-552660

Vlissingen: CT-Walcheren, Alexander Gogelweg 12, +31-118-465326

Pharmacy:

Koudekerke: Duinstraat 16, +31-118 551 263

Middelburg: Kalverstraat 1, +31-118-820399

Vlissingen: Koudekerkseweg 88, +31-118-412730

In the weekends, you can go to

Dienstapothek Vlissingen Middelburg:

Dreestraat 2a, Vlissingen. Tel: +31 118 468707

Taxi company:

Taxi Centrale Vlissingen, +31-118-416000

Taxi Livo Vlissingen, +31-118-635800

A.N.W.B. +31 88-2692888 (Dutch road assist)

✓ **And last but not least.....**

When you are registered at our campsite, we ask you to be up to date with our regulations and behave accordingly, so you and all of your fellow guests will have a pleasant stay at camping Valkenisse.

If some situations are not mentioned in this info guide, it doesn't mean they are automatically allowed.

If it shows that you, your roommates, family members or visitors after a warning do not follow our rules, then the campsite management will unfortunately be forced to deny your access to the campsite and to end the rental agreement. The Recron conditions are applicable. They are available at the reception.